## Whidbey Shores Association Member Correspondence/Communication Policy (Adapted March 10, 2021)

Whidbey Shores Association members (hereinafter "WSA members") are welcome to email the Whidbey Shores Association Board of Trustees (hereinafter "Board") with any questions or comments related to Whidbey Shores Association matters. All questions or comments related to Whidbey Shores Association matters shall be made in writing, with email to wsaboard@whidbey.com being the preferred and requested form of communication with the Board or a Board member. \*

All emails, or other communication, with the Board or a Board member are required to be done in a civil manner. The Board will do their best to respond via email. In some cases, the WSA member email, or other communication, will be better addressed in a future Board meeting versus an email response. The Board will notify the WSA member, via email, if their email, or other communication, will be addressed in a Board meeting. No response is necessary or required from the Board and/or a Board member to a WSA member who makes any personal attacks or threats against the Board or a Board member, maligns or attacks the Board and/or a Board member's skills or background or any working documents and/or reports, and/or who engages in harassment or bullying. Any and all forms of harassment or bullying are strictly prohibited.

For the purposes of this Correspondence/Communication Policy, the following definitions apply:

- 1. Harassment shall include, but not be limited to, conduct, whether written (including emails, text messaging, and other online forums or methods such as Twitter or Facebook), verbal, or physical, that threatens, annoys, belittles, berates, intimidates, alarms, or puts the Board or a Board member in fear of their personal safety or that of their property, or maligns the Board or a Board member's character or intelligence, or other similar types of inappropriate communication/email or conduct.
- 2. Bullying shall include, but not be limited to, conduct, whether written (including emails, text messaging, and other online forums or methods such as Twitter or Facebook), verbal, or physical, attempting to harm, threaten, intimidate, extort, or coerce the Board or any Board member, or other similar types of inappropriate communication/email or conduct.

\*EMERGENCY. In the case of an emergency, such as flooding, landslides, community road blockage or access issues, downed trees, water/well issues, or other similar emergent situations dealing with, or affecting, WSA property or functions, WSA members may contact the Board via telephone at 360-499-6416 to report the emergency. For matters such as, but not limited to, downed power lines, fires, vandalism, emergency medical or health crisis, WSA members are advised to contact 911 or the applicable service provider first, and then, if possible, advise the Board (except for emergency medical or health crisis issues).